

1997-99 Performance Progress Report

For Quarter Ending June 1999

Agency 142

Board of Tax Appeals

Mission

The Board of Tax Appeals maintains public confidence in the state tax system and assures uniformity of taxation by timely adjudication of taxpayer and taxing authority appeals in a convenient, economical and unbiased forum.

Strategy Resolve all state tax appeals in a timely, convenient, and economical manner by issuing comprehensive written decisions that are based on state statutes, case law, and Board precedent and that provide uniformity of taxation.

Performance Measure Average turnaround time (in months) for standard appeals from filing of a notice of appeal to closure.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				7.0				6.0
Actual				5.9				6.5
Date Measured				6/30/98				

Performance Measure Number of appeals closed.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				1,500				1,790
Actual				1,702				2,017
Date Measured				6/30/98				